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## **UNIT 1 : MANAGEMENT INFORMATION SYSTEMS**

Concept & definition, Role of MIS, Process of Management, MIS-A tool for management process, Impact of MIS, MIS & computers, MIS & the user, IMS- a support to the Management.

## **UNIT 2 : PLANNING & DECISION MAKING**

The concept of corporate planning, Strategic planning, Type of strategic, Tools of Planning, MIS-Business Planning; Decision making concepts, Methods, tools and procedures, Organizational Decision making, MIS & Decision making concepts.

## **UNIT 3 : INFORMATION CONCEPTS**

Information: A quality product classification of the information, Methods of data & information collection, Value of information, MIS & System concept, MIS & System analysis, Computer System design.

## **UNIT 4 : DEVELOPMENT OF MIS**

Development of long range plans of the MIS. Ascertaining the class of information, determining the information requirement, Development and implementation of the MIS, Management of quality in the MIS, organization for development of the MIS, MIS: the factors of success and failure.

## **UNIT 5 : DECISION SUPPORT SYSTEM**

Concept and Philosophy, DSS: Deterministic Systems, Artificial intelligence(AI) System, Knowledge based expert system(KBES), MIS & the role of DSS, Transaction Processing System(TPS), Enterprise Management System(EMS), Enterprise Resource Planning (ERP) System, Benefits of ERP, EMS & ERP

## **OBJECTIVES....**

## **SUGGESTED QUESTION AND ANSWER....**

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